BACKGROUND AND RELEVANCE

- The European Commission has launched the “COVID-19 Clinical Management Support System” (CMSS) to help frontline clinicians managing COVID19 patients
- The CMSS is a helpdesk developed for clinicians (in the EU + UK and EEA countries) to facilitate the exchange of experience and knowledge on treating COVID19 patients and discuss specific or difficult patient cases through virtual meetings
- The system is designed to support the building of a network of experts in various health fields coping with coronavirus affected patients
- It could be used for instance to consult on issues related to side effects of COVID19 applied treatments on patients with chronic diseases such as cardiovascular disease
- Currently, registered participants include: 150 hospitals, 200 doctors, 16 Member States with the list constantly growing. The list is updated twice a week and sent by the European Commission on regular basis to all registered professionals
- For more details, please read the factsheet

PURPOSE

- As COVID19 is a new disease and there is very limited knowledge and experience on treating it, the system allows clinicians to have quick exchanges on specific issues using a protected and secure system for the exchange of patient information
- The aim is to facilitate the clinical decision-making process for the benefit of patients suffering from COVID19.

WHO CAN REGISTER?

- Clinicians (e.g. doctor, critical care nurse) treating disease associated with coronavirus infection
- To use the helpdesk, the clinician must register by providing their contact details through the application form
- The list of all registered doctors is updated regularly by the European Commission and sent to all registered clinicians.

HOW DOES IT WORK?

- Video-conference meetings can be organised at regional, national, or European level with all those clinicians willing to take part, or alternatively with a selected list of participants defined by the organising clinician
- Webinars on specific COVID19 topics with a larger number of participants can be organised too
- The European Commission offers a facilitating role and a secure IT infrastructure for the organisation of video meetings and webinars, based on requests coming by interested clinicians.
A clinician decides to set-up a web conference to discuss clinical cases.

The clinician identifies the centers or people he/she wants to contact from an available list provided to them, or on the basis of his/her contacts.

The clinician contacts the helpdesk in the Commission (sending an email to the functional mailbox SANTE-COVID-CLINICIANS-NETWORK@ec.europa.eu) and indicates who shall be invited and the timing of the conference.

The helpdesk organises the conference and sends the invitation through outlook to the participants including the link to the WebEx.

The leading clinician and the invited participants discuss the case, exchange information and close the conference. The Commission does not participate in the conference.